

GambleAware

7 Henrietta St • London • WC2E 8PS
T: +44 (0)20 7287 1994
info@gambleaware.org

about.gambleaware.org

ANNOUNCEMENT

National Gambling Helpline accreditation renewal

London, 30 October: GambleAware welcomes the news that GamCare has been reaccredited with the Helplines Standard for the National Gambling Helpline. This follows an assessment from the Helplines Partnership, the membership body for organisations that provide helpline services.

Read the GamCare press release [here](#).

-ENDS-

Contact:

Sarah Evans

+44 7523 609 413

gambleaware@atlas-partners.co.uk

NOTES

- GambleAware is an independent charity tasked to fund research, education and treatment services to help to reduce gambling-related harms in Great Britain. GambleAware is a commissioning and grant-making body, not a provider of services.
- GambleAware published a [5-year strategy](#) in November 2016, and in July 2018 published a [Strategic Delivery Plan](#) that sets out how the charity proposes to broaden the range of services and activities it funds, supports and works with between 2018 and 2020.
- Guided by the [National Responsible Gambling Strategy](#), the charity's strategic aims are to: broaden public understanding of gambling-related harms, in particular as a public health issue; advance the cause of harm-prevention so as to help build resilience, in particular in relation to the young and those most vulnerable to gambling-related harms; and help those who do develop gambling-

GambleAware © • Registered in England No 4384279 • Charity No 1093910

Chair: Kate Lampard CBE

Trustees • Saffron Cordery • Professor Sian Griffiths • Michelle Highman • Professor Anthony Kessel
• Chris Pond • Paul Simpson • Professor Marcantonio Spada • Professor Patrick Sturgis

Chief Executive: Marc Etches

related harms get the support that they need quickly and effectively. For more information, please go to: <http://about.gambleaware.org/>

- The current National Responsible Gambling Strategy was published in April 2016 by the Responsible Gambling Strategy Board (RGSB) and endorsed by the Gambling Commission. GambleAware develops its commissioning plans in collaboration with the RGSB and the Gambling Commission. These arrangements are underpinned by an 'assurance and governance framework' in place since 2012:
<http://about.gambleaware.org/media/1216/statementofintent.pdf>.
- Research is conducted under the terms of a 'Research Commissioning and Governance Procedure' agreed between the RGSB, the Gambling Commission and GambleAware: <https://about.gambleaware.org/media/1332/research-commissioning-and-governance-procedure-september-2016-final.pdf>. A revised [RGSB and Gambling Commission research programme](#) was published in September 2018 and sets out priorities for research to be commissioned from 2018 to 2022.
- GambleAware requires a minimum of £10 million annually to deliver its current responsibilities, and looks to all those that profit from commercial gambling to support the charity. This donation-based system was proposed after the Gambling Act 2005 and is prescribed by the Gambling Commission's Social Responsibility Code Provision 3.1.1.(2). The RGSB endorsed GambleAware's £10m funding goal in January 2017:
<http://www.rgsb.org.uk/press-releases/responsible-gambling-strategy-board-publishes-assessment-of-the-quantum-of-funding-required-to-deliver-the-national-responsible-gambling-strategy.html>
- GambleAware funds the *Gordon Moody Association*, the *NHS National Problem Gambling Clinic*, *GamCare* and a network of charities across Great Britain to provide a full range of free treatment for problem gamblers and support for those affected by them. GambleAware also runs the website **BeGambleAware.org** which helps 2.7 million visitors a year, and supports the **National Gambling Helpline – 0808 8020 133**.